

2010 Operating Schedule

MAY							JUNE							JULY							
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	
						1			1	2	3	4	5						1	2	3
2	3	4	5	6	7	8	6	7	8	9	10	11	12	4	5	6	7	8	9	10	
9	10	11	12	13	14	15	13	14	15	16	17	18	19	11	12	13	14	15	16	17	
16	17	18	19	20	21	22	20	21	22	23	24	25	26	18	19	20	21	22	23	24	
23	24	25	26	27	28	29	27	28	29	30				25	26	27	28	29	30	31	
30	31																				

AUGUST							SEPTEMBER						
S	M	T	W	T	F	S	S	M	T	W	T	F	S
1	2	3	4	5	6	7				1	2	3	4
8	9	10	11	12	13	14	5	6	7	8	9	10	11
15	16	17	18	19	20	21	12	13	14	15	16	17	18
22	23	24	25	26	27	28	19	20	21	22	23	24	25
29	30	31					26	27	28	29	30		

■ 10:00AM - 6:00PM
■ 10:00AM - 7:00PM
■ CLOSED
 Dates and times
 subject to change
 without notice.

Dollywood's SPLASH COUNTRY

WATER ADVENTURE PARK

2010 Park Information for Guests with Disabilities



For Further Information:
 1(800)DOLLYWOOD or
 dollywood.com

**A Family Park Where
 Fun Knows No Limits!**

Contents

2010 Dollywood's Splash Country Disability Guide

Arrival & Ticket Information

Entering the Park.	1
Disability Parking.	2
Tickets.	2

General Information

Wheelchairs.	3
Safety & First Aid.	3
Companion-Assisted Restrooms.	4
Service Animals.	4
Shops & Restaurants.	4
Complimentary Ice Water.	4

Ride Guidelines & Rules

Rides & Attractions.	5
Special Tips	5
Ride Agreement.	7
Rating & Description Details.	8
Ride Rating Symbols.	9

Ride Descriptions

Symbols	10
Ride Descriptions.	11



We want your Dollywood's Splash Country visit to be fun and enjoyable. Our Disability Guide is a helpful resource to assist in planning your day and making informed decisions about the various attractions, rides, services and amenities in our Park. If you need additional assistance, please feel free to ask any Host. We proudly offer a wholesome, family-fun environment for our Guests, and we are here to help Create Memories Worth Repeating™ for you and your family.

To maintain the Park's family atmosphere, we ask that all Guests be courteous to other visitors and Hosts. Please abide by all safety information posted throughout the Park or provided by our Hosts.

Thank you for your consideration and enjoy your day at Dollywood's Splash Country.

Entering the Park

When arriving at Dollywood's Splash Country, please advise the Toll Booth Hosts that you need disability parking. The Toll Booth Hosts will direct you to the nearest parking with open spaces or the Guest Drop Off Area.

Arrival & Ticket Information

2010 Dollywood's Splash Country Disability Guide

Disability Parking

The main parking area for Guests with disabilities is located at the front of the parking lot closest to the ticket booths. The spaces reserved for our Guests with disabilities also include van accessible spaces. For our Guests' convenience, a Drop Off & Pickup Area is located at the Front Gate if all spaces are in use. Guests using wheelchairs and ECVs may use this location to access or leave the Park. Standard vehicle and RV parking fees apply unless Guest is a Dollywood's Splash Country Gold or Super Gold Passholder.

All vehicles parked in a marked disability parking space must have a government-issued license plate or displayed disabled parking tag. Without proper permits, violators may be subject to fines issued by the City of Pigeon Forge Police Department and/or towing of the vehicle at the owner's expense. Dollywood's Splash Country is not responsible for improperly parked vehicles.

Tickets

At the Front Gate, you will find clearly marked disability accessible windows for purchasing admission tickets and Season Passes. Regular admission ticket and Season Pass prices apply. (Prices are subject to change without notice.)

General Information

2010 Dollywood's Splash Country Disability Guide

Wheelchairs

Wheelchairs are available daily for rent on a first-come, first-served basis from Guest Services. A daily rental fee of \$7 plus a security deposit is required. (Prices are subject to change without notice.) Wheelchairs issued by Dollywood's Splash Country are not permitted to leave the premises. Rented wheelchairs must be returned to Guest Services.

NOTE: Please follow safety guidelines provided by Dollywood's Splash Country. All wheelchairs and ECVs should be operated at a walking pace. Only one Guest per ECV or wheelchair. No passenger carriers and/or trailers of any type may be attached to ECVs. Any accidents resulting from improper use will be the responsibility of the wheelchair or ECV operator. Dollywood's Splash Country also reserves the right to deny entry of any non-standard wheelchair or ECV deemed to be unsafe for operation on Dollywood's Splash Country property due to size or mechanical condition.

Safety & First Aid

For the convenience of all Guests, our Safety/First Aid Station is located near Big Bear Plunge®. Our professional staff of Safety Personnel, Paramedics and Emergency Medical Technicians (EMTs) is available at the Safety/First Aid Station or anywhere on Park, as needed, to assist our Guests. Contact any Host for assistance.

Guests bringing medications that must be refrigerated and/or extra oxygen bottles may leave these items at the Safety/First Aid Station. Please clearly label medications and other personal belongings with the responsible party's name, address, phone number and the date. ID is required to retrieve items.

General Information

2010 Dollywood's Splash Country Disability Guide

Companion-Assisted Restrooms

While there are facilities for Guests with disabilities in all Guest restrooms, there also is a companion-assisted restroom located in our Safety/First Aid Station and at the Big Bear Plunge® exit walkway and The Cascades. For Guests' convenience the restrooms at Big Bear Plunge® also are equipped with showers.

Service Animals

Service animals are permitted in merchandise shops and food service lines (for the safety of the animals and other Guests, service animals are not permitted on any rides or in any water features or pools). Animals must not be left unattended or with Park Hosts. We suggest a companion visit the Park with you to ensure the service animal is attended should you choose to ride an attraction. Dollywood's Splash Country reserves the right to restrict access to a service animal when safety is in question. All service animals must remain on a leash or harness no longer than four feet and be in and under the owner's control at all times. Owners are responsible for cleaning and disposing of any animal waste.

Shops & Restaurants

All Dollywood's Splash Country shops and restaurants are accessible to Guests using wheelchairs. For easier access to the Campsite Grill, all Guests with disabilities may use the Side Porch to order all food items offered at the main restaurant. Please visit Guest Services if you have any questions.

Complimentary Ice Water

Most Dollywood's Splash Country food/concession locations that serve fountain drinks also offer complimentary cups of ice water. For the nearest location, ask any Host for assistance or refer to the Park Guide Map posted throughout the Park.

General Information

2010 Dollywood's Splash Country Disability Guide

Rides & Attractions

Accessibility of Dollywood's Splash Country attractions varies due to the design of each attraction as well as the different physical limitations of each Guest. In most cases Guests must be able to perform the correct riding posture to participate. On many attractions Guests may need to negotiate stairs or swim out of catch pools. On other attractions, Guests with disabilities may require assistance by a member of his or her party to transfer from a wheelchair into a ride or attraction when necessary. To help make your visit as memorable as possible, we suggest that Guests with disabilities bring a companion who can provide lifting assistance when needed during the loading and unloading of our rides and attractions. For your safety and the safety of others, Dollywood's Splash Country Hosts are not trained in the special needs of Guests using wheelchairs and ECVs and are not allowed to assist in lifting or moving a Guest. However, Hosts can provide helpful instructions.

Several Dollywood's Splash Country attractions are specifically designed for wheelchair access: Downbound Float Trip, Little Creek Falls wading pool, Bear Mountain Fire Tower[®] wet deck area, The Cascades[™] pool, and the Mountain Waves. See specific attraction descriptions for safety and access information.

Special Tips

The Little Creek Falls slide structure, Mountain Scream, Mountain Twist, Raging River Rapids, Wild River Falls, Fire Tower Falls[™], Big Bear Plunge[®], SwiftWater Run, Slick Rock Racer, Bear Mountain Fire Tower[®] slides and structure, and The Cascades[™] slide structures do not have wheelchair access to the top of the slide structures. These attractions require that Guests who use wheelchairs be able to transfer themselves from the wheelchair to the tower entrance. This

General Information

2010 Dollywood's Splash Country Disability Guide

requires navigating numerous, steep stairways to reach the top of the attractions. Because of the different loading and exiting areas, all wheelchairs and ECVs should remain at the attraction's exit for easier access.

Shirts: Shirts must be removed before riding any body slide (Mountain Scream, The Butterfly, Fire Tower Falls[™].) It is permissible for riders to hold shirts.

Eyeglasses/Sunglasses: All eyewear must be secured with a head strap or removed before riding any attraction.

Life Jackets: Non-swimmers are required to wear a life jacket. Dollywood's Splash Country offers life jackets free of charge for Guests of all ages. Life jackets are available at the entrance to the Downbound Float Trip, the lockers located next to Mountain Waves, and The Cascades[™] lounge area.

Footwear: Footwear is permissible anywhere in the Park except on the following slides: The Butterfly, Wild River Falls, Mountain Scream, SwiftWater Run, Fire Tower Falls, Little Creek Falls slides, Bear Mountain Fire Tower slides, and The Cascades slides.

General Information

2010 Dollywood's Splash Country Disability Guide

"Before You Ride" Agreement

1. Guests with a leg cast or brace that would prevent sitting or riding according to safety guidelines determined by the manufacturer and Safety Specialists will not be permitted to ride. Guests who have an arm cast or brace may not ride Raging River Rapids, Wild River Falls, Mountain Twist, Slick Rock Racer, SwiftWater Run and Big Bear Plunge since these attractions require Guests to grasp handles on each side of the raft or mat.
2. Guests who are pregnant, under a doctor's care or in poor physical condition should carefully note all safety warning signs posted at each ride entrance. Safety warning signs are posted at the ride entrance where Guests with these conditions are not permitted to ride. Guests must have the ability to support their heads and necks during all ride motions and have the physical and cognitive abilities to remain in rider position throughout the ride.
3. Evacuations may be required in the unlikely event of mechanical difficulties or inclement weather. Guests may need to maneuver down walkways and descend steps.
4. Glass items, canes, crutches and other large items are not permitted on or in attractions for safety reasons. These items should be left with a non-riding member of your party or in your personal vehicle. For your convenience rental lockers are located near Mountain Waves, our bathhouse area, and Fire Tower Falls™. Locker dimensions are 13" x 11" x 15". Dollywood's Splash Country is not responsible for unattended items that are lost or stolen. All riders have the responsibility to:
 1. Watch the attraction.
 2. Ask questions about the attraction.
 3. Read and understand all safety and ride rules signs.
 4. Listen to and follow all safety and ride restrictions.
 5. Not exceed personal physical ability and dexterity.

General Information

2010 Dollywood's Splash Country Disability Guide

Note: If you have a hearing or visual disability and are concerned about communicating with Dollywood's Splash Country Hosts, please visit our Safety/First Aid Station for helpful advice to make your day more comfortable and safe.

Rating & Description Details

The following ride ratings and descriptions are provided so that Guests can make informed decisions in planning their day at Dollywood's Splash Country. Attraction descriptions provide basic information about the ride experience, specific instructions regarding how to ride as well as instructions on ride access. In addition, the rides' physical motions and forces are described so that Guests can make informed decisions regarding whether to ride a particular attraction. All Guests with disabilities must follow posted safety procedures and guidelines and must be able to maintain proper riding posture. Many attractions require that all Guests have upper body control and the ability to sit up straight and hold their heads up at all times to ride. Minimum height requirements are based on turbulent ride action and are determined by the ride manufacturer to ensure Guests' safety. Safety requirements apply to all Guests. The number of companions permitted to ride with a disabled Guest is limited on certain attractions due to the nature of the attraction and/or ride tube or raft capacity.

Ride Rating Symbols

2010 Dollywood's Splash Country Disability Guide



This symbol indicates a low-speed and/or shallow-water attraction for supervised toddlers and youngsters, seniors, disabled or partially health-limited Guests.



This symbol indicates a moderate thrill ride for inexperienced riders, beginning swimmers and partially-disabled Guests as well as supervised children. Rides designated by this symbol require some rider control and maneuvering. These rides are not recommended for toddlers.



This symbol indicates an aggressive ride requiring riders to have control and/or strong swimming skills. Rides designated with this symbol are for Guests with no medical restrictions. Deep water may be encountered, and physical activity may be strenuous.



This symbol indicates a high-thrill or deep-water attraction which can be stressful to Guests who fear heights, high speed or enclosed spaces. Rides designated by this symbol are not recommended for anyone with any kind of health or medical limitation.

Symbols

2010 Dollywood's Splash Country Disability Guide



This symbol indicates that Guests can remain in their wheelchairs or ECVs throughout the ride or attraction. It also identifies disability entrances throughout the Park.



This symbol indicates that Guests who use wheelchairs or ECVs must transfer from their vehicle to a ride vehicle to ride.



This symbol indicates that Guests who use wheelchairs or ECVs must be able to leave their vehicles and negotiate stairs and have postural control to experience this attraction.



This symbol indicates that Guests must meet a minimum height requirement to ride.



This symbol indicates that Guests must be of walking age, able to enter and exit the ride on their own and have complete upper body control to participate or ride.

Ride Descriptions

2010 Dollywood's Splash Country Disability Guide

Big Bear Plunge[®]



Minimum Height: 36"

36"-48" must ride with someone age 16 or older

This high-thrill, partially enclosed family raft ride accommodates three to four Guests per ride.

Guests will experience strong acceleration and deceleration throughout the ride as well as fast rotating turns through open and enclosed tunnels, and sudden drops. All Guests must enter at main stair tower entrance. Non-swimmers must wear a life jacket. All riders will exit into a splash pool.

Bear Mountain Fire Tower[®] Play Structure & Slides



Minimum Age: 7 years old and younger

must be with someone 16 or older

This interactive play structure for Guests of all ages features multiple slides and an interactive water play structure with various water play elements. Unique water play elements include a bucket that fills with water and dumps over entire structure as well as water cannons, smaller buckets, and rope bridges. Attached to structure are seven slides of varying heights. All slides deposit riders into a water-filled lane. Surrounding area contains no standing water.

Bear Mountain Fire Tower[®] Wet Deck Area



Minimum Age: 7 years old and younger must be with someone 16 or older

This interactive wet deck area features similar ground level water elements as those found on the Bear Mountain Fire Tower[™] structure. This area has no standing water and is accessible to Guests who are confined to a wheelchair.

Ride Descriptions

2010 Dollywood's Splash Country Disability Guide

The Butterfly



Minimum Height: 48"

This one-drop body slide is an open-channel high-speed, high-thrill body slide ride for single riders only. This slide requires riders to lie on their backs, keeping their arms crossed over their chests and their ankles crossed throughout the ride. All riders will exit into a three-foot, six-inch-deep splash pool.

The Cascades[™]



Minimum Age: 7 years old and younger

must be with someone 16 or older

This attraction includes a pool ranging in depth from zero to 3.5 feet, interactive water elements, and two low-speed slides. Guests will experience moving water near the slides' splash pools and the cascading waterfalls. While riding slides, Guests will experience slow-moving turns and a downward splash into 1.5 feet or 3.5 feet of water. Guests may enter from zero depth or stair entry into pool area. To ride slides, all Guests must enter at main stair towers. All non-swimmers must wear a life jacket in the pool.

Downbound Float Trip



Guests will experience strong-moving currents on this relaxing river float trip. This attraction requires that Guests be able to either sit in a tube, walk or swim. All non-swimmers must wear a life jacket. All Guests must enter at the main beach area. Maximum pool depth is two feet, six inches.

Fire Tower Falls[®]



Minimum Height: 48"

This high-thrill, speed slide complex features two separate high-speed single-rider body slides with a fast vertical drop in open flumes. Guests will experience fast and strong acceleration and deceleration. This attraction requires that Guests be able to cross

Ride Descriptions

2010 Dollywood's Splash Country Disability Guide

their arms over their chests and cross their ankles throughout the ride. All Guests must enter at main stair tower entrance. All Guests will exit into a water-filled lane.

Little Creek Falls: Wade Pool



Maximum Height: 48"

More than 48" must be with someone 48" or under

This interactive children's attraction is for Guests 48" and under. Features include a children's play structure and two open-channel slides. Maximum pool depth is one foot, six inches.

Little Creek Falls: Slide Structure



Maximum Height: 48"

More than 48" must be with someone 48" or under

These two low-speed slides are for Guests 48" and under. One adult may accompany and ride with a small child. This attraction requires that all Guests be able to remain in a seated position throughout the ride. All Guests must enter at the main stairway entrance. All Guests will exit into a one-foot, six-inch-deep pool.

Mountain Scream



Minimum Height: 48"

This high-thrill speed slide complex includes three separate high-speed single-rider body slides. One slide features a fast vertical drop in an open flume while two slides feature fully enclosed spiral flumes. All Guests will experience strong acceleration and deceleration. Guests choosing the enclosed spiral flumes also will experience fast, sharp turns and complete darkness. This attraction requires that all Guests be able to cross their arms over their chests and cross their ankles throughout the ride. All Guests must enter at main stair tower entrance. All Guests will exit into a water-filled lane.

Ride Descriptions

2010 Dollywood's Splash Country Disability Guide

Mountain Twist®



Minimum Height: 36"

This moderate-thrill three-lane mat slide complex is for single riders only. Slides require Guests to remain in a headfirst position and grasp handles on each side of the mat. Riders will encounter strong acceleration and deceleration. All Guests must enter at main stair tower entrance and queue lines. All riders exit into a water-filled lane.

Mountain Waves



This pool, ranging in depth from zero to six feet, features waves of varying degrees of motion. Guests will experience strong breaking waves when waves are in motion. Guests must enter from the pool's shallow end only. All non-swimmers must wear a life jacket.

Raging River Rapids



Minimum Height: 36"

36"-48" must ride with someone 16 or older. This high-thrill family raft ride accommodates two to five passengers (four adults and one child up to 50") per raft. Guests will experience strong acceleration and deceleration throughout the ride as well as fast rotating turns. All Guests must enter at main stair tower entrance. All non-swimmers must wear a life jacket. All riders will exit into a three-foot, six-inch-deep splash pool.

Slick Rock Racer



Minimum Height: 42"

This multi-lane mat slide features side-by-side water-filled channels. Each channel accommodates one rider who is positioned belly-down on a mat which is propelled by moving water as well as a series of declines throughout the course of the slide which increase speed. Guests must enter from the main 400-foot walkway which consists of multiple steps and stairways. All riders will exit into indi-

Ride Descriptions

2010 Dollywood's Splash Country Disability Guide

vidual runouts. All riders must then stand and walk to the exit. Guests will experience rapid acceleration and fast vertical drops in an open-channel flume on a head-first mat. Guests will encounter a mild splash and deceleration into the runout.

SwiftWater Run



Minimum Height: 48"

This high-thrill swirling bowl ride is partially enclosed. Guests ride in double- or single-passenger tubes that are propelled through a partially enclosed channel. Tubes make two complete revolutions before they are deposited into a water-filled lane. Guests will experience fast turns and strong currents. All Guests must enter at main stair tower entrance.

Wild River Falls



Minimum Height: 36"

36"-48" must ride with someone age 16 or older

This high-thrill single- or double-tube water slide complex features four slides. Guests ride in tubes which travel through partially and fully enclosed channels. Guests will experience partial to complete darkness, quick and sharp turns, as well as strong acceleration and deceleration. This tube ride accommodates one or two passengers per tube. Single riders between 36" and 48" must ride with a chaperone who is 16 years or older in a double tube. Double passengers must include one rider who is between 36" and 50". All Guests must enter at main stair tower entrance. All riders will exit into a three-foot, six-inch-deep splash pool.