ADMISSIONS & ATTRACTIONS INTERNSHIP 2013

Purpose

To introduce management candidates to the theme park industry, with specific focus on ride, parking lot, lease and front gate operations.

Job Outline

Attractions Interns are paid $7.70/hr with time and a half for any overtime (any time over 40 hrs/wk), are required to be available to work all park operating days and hours, and are expected to work at least 40 hours/week doing the following:

- Work a front line, costumed position 30-35 hours/week on a ride, in the parking lot, in a lease operation or in front gate operations
- Attend team, safety, training & development and other meetings approximately 2 hours/week
- Spend approximately 3 hours/week with Supervisor/Team Leader learning various management responsibilities including
    - scheduling
    - time keeping
    - statistical tracking
    - database development
    - job performance evaluation
    - budget management
    - safety management
    - customer satisfaction
    - employee appreciation
    - servant leadership
- Successfully complete one management identified project benefiting the Amusements & Attractions team

Duration

12 week commitment during summer preferred (May to mid August), can extend into Fall or Spring semester

Possible to begin with Spring or Fall semester based on availability

Relationships and Key Contacts

Intern will have frequent contact with Management Staff and Team Leaders. Other contacts may include Human Resources, Finance, Attractions Maintenance and Safety and Security.

Supervision

Reports to Admissions & Attractions Supervisor.

Student Responsibilities

Student will insure that their college internship guidelines are submitted to Dollywood. Student is responsible for putting their college advisor in touch with Dollywood to establish and agree upon internship responsibilities to fulfill their college's requirements.

Supervisor Responsibilities

After contact with the student's advisor, the Admissions & Attractions Supervisor will insure that established and agreed upon requirements for the internship are met.

Application Process

Send resume, school requirements and a cover letter stating why you believe you will benefit from a Dollywood Attractions Internship, and what skills/contributions you will bring to the Dollywood Admissions & Attractions Team.

Mail to: Heather Hyatt
Dollywood Attractions
2700 Dollywood Parks Blvd.
Pigeon Forge, TN 37863

Email To: Hhyatt@dollywood.com