

Maintenance Specialist – Food Service Equipment
Job Title

Maintenance
Division

CR406Y
Job Class

4
Grade

City Maintenance Lead/Supervisor
Reports to

May 2013
Date

DOLLYWOOD
POSITION DESCRIPTION

I. JOB DUTIES EXIST TO PERFORM

1. Repair, install, modify, troubleshoot, and repair carpentry, electrical, and mechanical systems to comply with International Building Code 2006, OSHA Regulations, and applicable industry standards.
2. Calculate basic angles, degree of rise or fall, size parts, calibrate equipment, accomplish equipment or materials take-offs from schematics or blueprints.
3. Document repairs or work order request forms.
4. Initiate material forms.
5. Management reserves the right to change and/or add to these duties.

II. EDUCATIONAL/EXPERIENCE/SKIL REQUIREMENTS

1. Work experience that demonstrates successful execution of similar duties and responsibilities in a commercial /industrial environment.
2. Carpentry, electrical, mechanical and general handyman skills.
3. Experience working with food service equipment.

III. PERSONALITY/ATTITUDE REQUIREMENTS:

1. Able to project Dollywood's image by being genuinely friendly and caring and by taking pride in their work.
2. Must be self-motivated and disciplined.
3. Must be able to prioritize and complete work assignments on a timely basis.
4. Must maintain strict confidentiality and judgment regarding privileged information.
5. Must display and live out Servant Qualities by being: patient, kind, humble, respectful, selfless, forgiving, honest and committed.
6. Must be willing to constantly /improve.
7. Must have professional appearance with good personal hygiene.
8. Must promote and support a "team" work environment by cooperating and helping co-workers.
9. Must adapt to changes easily.
10. Must tolerate a fast-paced, hectic environment.
11. Must show appreciation to others.
12. Must be sensitive to the needs of our Guests and feel empowered to take action to meet their needs within company guidelines.

IV. ESSENTIAL FUNCTIONS NECESSARY TO PERFORM JOB DUTIES:

1. Able to display and live out Servant Qualities by being: patient, kind, humble, respectful, selfless, forgiving, honest and committed.
2. Able to hear, see and speak.

3. Able to speak read and write English.
4. Able to smile and make eye contact to make a friendly impression when greeting guests, vendors and other employees.
5. Must have manual dexterity necessary to complete all job duties.
6. Able to sit and/or stand for long/short periods.
7. Able to maintain good personal hygiene.
8. Able to get along with other employees to work out problems and resolve conflicts. (Able to work cooperatively with others.)
9. Able to comprehend instructions and retain information.
10. Able to maintain dependable work attendance and flexibility with assigned work schedules including any required overtime, evenings, weekends and holidays.
11. Able to tolerate a fast-paced, hectic environment.
12. Able to be flexible to handle frequent changes in priorities.
13. Able to prioritize tasks and complete assignments on time
14. Able to report to work without being under the influence of or smelling of alcohol.
15. Able to lift 50 pounds.
16. Able to operate/drive a motor vehicle.
17. Able to tolerate temperatures of 0 to 120.
18. Able to work outdoors.

The purpose of this job description is to communicate the responsibilities and duties associated with the position. While the following information should be considered a comprehensive description of this position, it should also be noted that some responsibilities and duties may not be specifically addressed. Every person is expected to perform any reasonable task or request that is consistent with fulfilling company objectives.

It is imperative that you review these duties, skills and physical requirements closely and that you understand that by signing below, you are verifying that you can perform all the duties, have the skills and possess the physical abilities that are necessary to perform the job as described. Management reserves the right to revise the job description and to require that other tasks be performed when the circumstances of the job change, for example, emergencies, changes in personnel or workload.

Applicants Signature

Date