Mechanic I Job Title

<u>Maintenance</u>

Team

CR302Y Job Class

3 Grade

Ride Supervisor Reports to September 2011 Date

# DOLLYWOOD POSITION DESCRIPTION

## 1. JOB DUTIES POSTION EXIST TO PERFORM

- 1. Responsible for preventive and corrective maintenance for individual or groups of amusement rides and other equipment typically utilized in theme park attractions including but not limited to: troubleshooting and repair of mechanical systems animation, special effects.
- 2. Performs daily, weekly, monthly, semi-annual and annual inspections and preventive maintenance towards mechanical systems with oversight from Mechanic II or Mechanic III.
- 3. Inspections include testing, verification and/or calibration of applicable mechanical systems.
- 4. Responds to downtime, repair and ride recovery issues.
- 5. Diagnoses system failures and provide immediate and long-term corrective action
- Researches defective mechanically-controlled items/parts and instructional information to complete the repair process when needed.
- 7. Troubleshoots by referring to technical manuals and technical library while utilizing a systematic approach.
- Inputs in log books; completion of inspections, corrective action, and/or repairs made and lists applicable parts used.
- 9. Supports Mechanic II or Mechanic III on modifications to ride vehicles or show equipment.
- 10. Supports Mechanic II or Mechanic III on other duties as assigned, which may involve animation/control inspections and support of electrical repairs.
- Learns and actively participates in Environmental, Health & Safety responsibilities by following established Dollywood policy, procedures, training and team member involvement activities.
- 12. Management reserves the right to change and/or add to these duties.

#### II. EDUCATIONAL, SKILL AND EXPERIENCE REQUIREMENTS

- 1. The level of expertise here is considered to be an entry level position in rides mechanical maintenance
- The individual should have technical training, experience but would be expected to function independently with limited supervision and guidance
- 3. High school degree or GED is required. Associate's degree (AA) or equivalent from two-year College or technical school is preferred.
- 4. Ability to read, analyzes, and interpret general business periodicals, professional journals, technical procedures, and governmental regulations.
- 5. Ability to write simple correspondence.
- Ability to respond to common inquiries or complaints from customers, regulatory agencies, or members of the business community.
- 7. Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals.
- 8. Ability to perform these operations using units of the Metric system in weight measurement, volume, and distance.
- 9. Ability to compute rate, ratio, and percent and to draw and interpret spread sheets.
- 10. Ability to apply concepts of basic algebra and geometry.
- 11. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.
- 12. Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists.
- 13. Ability to use hydraulic/pneumatic schematics and mechanical blueprints during routine maintenance/troubleshooting.

- 14. Ability to understand machine prints with dimensions and tolerances as well as read and understand mechanical assembles and associated terminology.
- 15. Must have knowledge and experience with dial indicators, inside and outside micrometers and dial calipers.
- 16. Proficient in the use of common hand tools including torque wrenches.
- 17. Must have own tools, minimum requirement list provided.
- 18. Must be clean shaven to be able to use respirator.
- 19. Must pass pre-employment drug test and background check.

### III PERSONALITY/ATTITUDE REQUIREMENTS:

- Able to project Dollywood's image by being genuinely friendly and caring and by taking pride in their work.
- 2. Must be self-motivated and disciplined.
- 3. Must be able to prioritize and complete work assignments on a timely basis.
- 4. Must maintain strict confidentiality and judgment regarding privileged information.
- 5. Must display and live out Servant Qualities by being: patient, kind, humble, respectful, selfless, forgiving, honest and committed.
- 6. Must be willing to constantly /improve.
- 7. Must have professional appearance with good personal hygiene.
- 8. Must promote and support a "team" work environment by cooperating and helping co-workers.
- 9. Must adapt to changes easily.
- 10. Must tolerate a fast-paced, hectic environment.
- 11. Must show appreciation to others.
- 12. Must be sensitive to the needs of our Guests and feel empowered to take action to meet their needs within company guidelines.

#### **ESSENTIAL FUNCTIONS NECESSARY TO PERFORM JOB DUTIES:**

- 1. Ability to display and live out the Servant Qualities by being patient, kind, humble, respectful, selfless, forgiving, honest and committed.
- 2. Ability to tolerate a year round outdoor environment, with temperatures from 0 to 140 degrees
- 3. Ability to work comfortably at heights up to 60 feet
- 4. Lifting and carrying up to 100 pounds
- 5. Ability to analyze and remember information
- Ability to tolerate approved exposure levels of various chemicals found in cleaning solvents, adhesives, paints, and lubricants
- 7. Ability to use hand tools and power tools such as electric drill, drill press, side grinder, porta band, saws all, electric hoist, chain saw, band saw, jig saw, torque wrench, and impact wrench
- 8. Able to display and live out Servant Qualities by being: patient, kind, humble, respectful, selfless, forgiving, honest and committed.
- 9. Able to hear, see and speak.
- 10. Able to speak, read and write English.
- 11. Able to smile and make eye contact to make a friendly impression when greeting guests, vendors and other employees.
- 12. Must have manual dexterity necessary to complete all job duties.
- 13. Able to sit and/or stand for long/short periods.
- 14. Able to maintain good personal hygiene.
- 15. Able to get along with other employees to work out problems and resolve conflicts. (Able to work cooperatively with others.)
- 16. Able to comprehend instructions and retain information.
- 17. Able to maintain dependable work attendance and flexibility with assigned work schedules including any required overtime, evenings, weekends and holidays.
- 18. Able to tolerate a fast-paced, hectic environment.
- 19. Able to be flexible to handle frequent changes in priorities.
- 20. Able to prioritize tasks and complete assignments on time
- 21. Able to report to work without being under the influence of or smelling of alcohol.