



## **RIDER SAFETY & ACCESSIBILITY GUIDE**

# WELCOME

Dollywood® proudly offers a wholesome, family fun environment for our Guests, and we are here to help Create Memories Worth Repeating® for you and your family.

We are committed to providing a safe and enjoyable environment for our Guests. This Rider Safety & Accessibility Guide provides information on the recommendations and restrictions for each attraction. Please carefully read through this Guide to learn more about the services we provide, as well as particular attraction information.

Additionally, we have included specific information for Guests with disabilities. This information provides a clear outline of the accommodations at each attraction, as well as the physical requirements for entering or exiting ride vehicles and other attraction areas. It is important to note that, although all of our Hosts are eager to make your day as pleasant as possible, they are not trained in lifting or carrying techniques and therefore cannot provide physical assistance. We suggest that Guests with disabilities bring a companion who can provide any physical assistance that may be needed.

## **RIDE ACCESSIBILITY PROGRAM**

Our Ride Accessibility Center is available to serve our Guests who plan to use our ride accessibility entrances. A Host at the Center will provide you with as much detailed information about the rider requirements to help you make well-informed decisions to safely, comfortably and conveniently experience our rides. Additionally, we will provide you with a Boarding Pass (see page 4) tailored specifically for you to include rides you will be able to participate in.

We encourage you to visit the Center prior to a ride attraction. The Center is located inside the park next to the Dollywood Emporium across from the Southern Gospel Hall of Fame.

To maintain the park's family atmosphere, we ask that all Guests be courteous to other Visitors and Hosts. Please abide by all rules and safety information posted throughout the park or provided by our Hosts.

**Please Note:** The information in this Guide is subject to change. Please feel free to visit our Ride Accessibility Center for current information on accessibility services.

***Thank you for your consideration. We hope you Love Every Moment of your day at Dollywood.***




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# RIDE RATING SYSTEM

A Ride Rating Program has been designed which provides a scale for rating the thrill factor of each ride. The intent is to provide a scale to guide park Guests in determining which attractions to ride based on their own experience level, physical condition, and abilities.

Each ride/attraction is placed into one of three categories:

CATEGORY	SYMBOL	DESCRIPTION
Mild Thrill Rides		Rides or Attraction featuring low speeds with expected movements and anticipated thrills
Moderate Thrill Rides		Rides or Attraction featuring moderate speeds with unexpected movements and unusual and stressful physical forces including but not limited to unanticipated thrills
High Thrill Rides		Rides or Attraction featuring high speeds with extremely unusual and stressful physical forces. This ride contains startling and unexpected thrills appropriate for only the most healthy and physically able riders.

Ride Warning Signs can be found at the entrance of each ride to help determine the attractions that are suitable for Guests based on their abilities. You will see the following symbols used throughout the Attraction information Section and our Ride Warning Signs:



Guests must transfer to a manual wheelchair.



Guests may remain in their standard wheelchair throughout the attraction experience (This does not apply to Electric Convenience Vehicles (ECV) or motorized wheelchairs at any of the ride attractions) It also identifies disability entrances throughout the Park.



Guests who use a standard wheelchair or Electric Convenience Vehicle (ECV) must transfer from their vehicle to a ride vehicle.



Guests who use a standard wheelchair or Electric Convenience Vehicle (ECV) must be able to leave their vehicles and walk or be assisted by their companion to the ride entrance.



Guests must be of the indicated height to experience this attraction.

# RIDER REQUIREMENTS

## TO RIDE, YOU MUST BE ABLE TO:

**ALL RIDERS MUST MEET RIDE HEIGHT REQUIREMENT.** The Guest, including those using a wheelchair or other mobility device, must meet the height requirement set for each attraction. Height requirements are posted at each attraction.

Guests can measure their height using the ride height stand located at the entrance of each ride or stop by Centralized Measuring located at the front of the park across from the Southern Gospel Hall of Fame. (See Park Map Showstreet 2)

**ALL RIDERS MUST HAVE THE ABILITY TO SIT UPRIGHT INDEPENDENTLY DURING THE DYNAMIC CONDITIONS OF THE RIDE.** The Guest must have the body and spinal control to sit upright without the aid of other people or devices and be able to maintain the proper riding posture even during movements of the ride.

**ALL RIDERS MUST HAVE CONTROL OF UPPER TORSO, HEAD AND NECK DURING THE MOVEMENT OF THE RIDE.** The Guest must have the sufficient muscle control to support their head, neck, and upper torso in a standard, forward-looking position without the aid of other people or devices during the movement of the ride.

## CAST, BRACES AND WALKING BOOTS

Guests with casts, braces or walking boots on their extremities may ride all rides with the exception of the following rides:

### Drop Line

No leg casts or walking boots permitted. No arm cast above the elbow.

### Lightning Rod

No leg casts or walking boots permitted due to the leg restraint system. Leg braces are allowed provided they do not prevent the restraint from working properly. No arm cast above the elbow.

### Mountain Slidewinder

Guest with arm cast must have use of their fingers and be able to hold on with both hands.

### SkyZip

Guest with arm cast must have use of their fingers and be able to hold on with both hands.

### Wild Eagle

No leg casts. No arm cast above the elbow. If cast is below the elbow then Guest must be able to grasp with one functioning hand.

## LIMB REQUIREMENTS, AMPUTATIONS & PROSTHETICS

Guests with prosthesis or loss of limb are encouraged to visit the Ride Accessibility Center prior to riding an attraction. The Host will review the individual rides and attractions with you and explain the specific rider requirements for each.

A full body harness is available for Wild Eagle if the rider meets certain physical requirements. Please talk to our Host at the Ride Accessibility Center for more information and to be fitted for the harness.

Guests are required to have a boarding pass for the following rides:

**BARNSTORMER**

**BLAZING FURY**

**DROP LINE**

**FIRECHASER EXPRESS**

**LIGHTNING ROD**

**MYSTERY MINE**

**SLIDEWINDER**

**TENNESSEE TORNADO**

**THUNDERHEAD**

**WHISTLE PUNK CHASER**

**WILD EAGLE**

# RIDER SAFETY

For your safety and the safety of others, always face forward, keeping your hands and feet inside the ride vehicle at all times. Remain seated until the ride comes to a complete stop and you receive instructions to exit the vehicle. Shirts and shoes must be worn at all times. Non-ambulatory Guests who do not wear shoes are required to do so on any ride.

You may finish food and drinks while waiting in line. However, eating, drinking or chewing gum/candy while riding is prohibited

**FAILURE TO COMPLY WITH ANY SAFETY RULES OR RESPONSIBILITIES WILL RESULT IN RESTRICTIONS TO A RIDE/OR PARK ACCESS.**

## MAGNETIC FIELDS

The magnetic fields are generally confined to the equipment and should pose no concern as Guests are not exposed to the proximity of the fields.

## MEDICAL RESTRICTIONS

Dollywood® does not know your medical history or restrictions. Please read all health and safety requirements for each attraction as they are not all the same.

**IF IN DOUBT, DO NOT RIDE!** If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, do not ride. We encourage you to watch the attraction when possible prior to choosing to ride.

## RESTRAINT SYSTEMS

Due to rider restraint systems and seat configurations, certain attractions may not accommodate individuals approaching 270 pounds and/or 6 feet 4 inches in height. Guests of larger stature are encouraged to utilize the test seats prior to entering the queue.

Please try our test seats at the ride entrances of:

- Barnstormer
- Drop Line
- FireChaser Express
- Lightning Rod
- Mystery Mine
- Thunderhead
- Wild Eagle

## LOOSE ARTICLES

No loose articles are permitted. All loose articles must be placed in the designated storage area or left with a non-rider. Cell phones, cameras and video equipment are not permitted on the attraction. Only those items secured in a pocket or hip pack around an individual's waist are permitted, provided they do not interfere with the restraint systems and/or proper riding position or cause hazard to Guests, employees and/or the attraction.

Individuals wearing headwear for religious reasons may be asked to secure it to their head or shoulders. However, any heavy, large, or brimmed religious headwear is not permitted.

Dollywood® is not responsible for articles that are lost, damaged or stolen. Lockers are available to rent at the Rentals building located next to Centralized Measuring and at certain ride locations indicated on the Park map.

## LOST ITEMS

Never attempt to recover a lost item while riding. Notify a Ride Host for assistance and we will do everything we can to recover your property as quickly as possible. Please note items may not be recovered until the next day or they may not be found.

## RIDER SAFETY

### EVACUATION

Evacuations may be required in the unlikely event of mechanical difficulties or inclement weather. In that event, riders may be required to maneuver across catwalks or travel down steeply inclined ramps or steps. Please consider these factors when deciding to ride.

### RE-RIDE POLICY

Our rides are designed and timed to ensure the safety of our Guests. It is required by our ride manufacturers, independent ride safety consultants, and Dollywood's Safety Director, that all Guests stand up and exit after riding designated high thrill rides and some designated moderate rides, allowing the body systems to reset to normal prior to riding again. Guests who comply with ride safety requirements are welcome to ride as many times as they wish during their visit, but they must exit the ride vehicle and rejoin the line each time to do so.

### PREGNANCY

Guests who know or believe they may be pregnant should follow all rules, guidelines and restrictions listed for each ride. Those who are pregnant should not ride a ride that specifically lists pregnancy as a rider restriction. Please closely review all rules and guidelines at the entrance of each ride.

### OXYGEN TANKS

We apologize but due to the forces, speeds and movements of our rides, oxygen tanks are not permitted on ride vehicles, boats or outdoor attractions. Oxygen tanks are permitted on the Dollywood Express (train) and Parking Lot Trams

## INFORMATION FOR GUESTS WITH DISABILITIES

### ACCESSIBILITY ENTRANCES

All accessibility entrances and exits are clearly marked at all rides, attractions, and theaters. Retail shops, restaurants and games are also Guest accessible. Aunt Granny's, Front Porch Café and Ham n Beans restaurants may require Guests using an electric convenience vehicle (ECV) to transfer to a Dollywood® provided wheelchair.

### ADMISSION

Due to ADA regulations we do not offer a discount for Guests with disabilities or pregnant women. Regular admission ticket and Season Pass prices apply. (Prices are subject to change without notice).

Accessible ticket windows are located at the Front Gate, Ticket Sales and Information Center, Groups Ticket Booth and the Season Pass Exchange Center. There are accessible kiosks located at the Front Gate and Groups Ticket Booth.

### BOARDING PASS

Guests using the Ride Accessibility entrances to gain access to the ride or attraction will be greeted by a Host who will ask for your Boarding Pass. The Host may give you a return time that is comparable to the current queue wait for the given attraction. Once a return time is issued, you can rest comfortably away from the queue area or enjoy other park offerings such as one of our retail shops, restaurants or shows. Guests can only have one active return time at a time. As soon as an outstanding attraction return time is redeemed, Guests can receive a return time for the same or a different attraction. If there is no wait time in the main queue, your party will be asked to remain at the access entrance and will be allowed to board after a brief wait.

**The Guest with the disability must ride in order for the party to use this program. ALL Guests need to meet the rider requirements in order to ride the attraction.**

A maximum of five may accompany the Guest using the Boarding Pass. The party shall not exceed a total of six Guests. Please understand that only one

## **BOARDING PASS** (continued)

non-ambulatory Guest is allowed on a ride or attraction at any time, and the Guest will be limited to the park's Re-ride Policy. Thus, you may have to wait once reaching the loading area.

## **CALMING ROOM**

A Calming Room has been created for the purpose of helping our Guests with special needs that may have a sensory overload while visiting us at Dollywood®. The Calming Room is a quiet, relaxing environment where the Guest and his/her family can feel safe and at ease.

The room is equipped with sensory items such as a weighted blanket, fiber optic strands and a teepee. To find out more information please call 1-800-Dollywood (1-800-365-5996) in advance of your visit to speak to a Host at our Ride Accessibility Center. When you visit the park, stop by the Ride Accessibility Center adjacent to the Dollywood Emporium and a Host will be able to assist you.

## **DREAMMORE RESORT TROLLEY**

Guests staying at the resort have complimentary trolley transportation to and from Dollywood®. Wheelchairs and Electric Convenience Vehicle (ECV) are permitted on the Trolleys. Please see the Trolley Host for assistance.

## **DROP-OFF & PICK-UP AREA**

For Guests using wheelchairs or Electric Convenience Vehicle (ECV), we suggest using the Guest Drop off & Pickup Area located at the front gate entrance.

## **PARKING**

Guests entering the Toll Booths with an Accessible Parking Permit will be directed to parking Lot A. Van accessible spaces are available. Parking is filled on a first-come, first-served basis and may reach capacity early on some operating days. If the disability parking area is unavailable, the Guest Drop-off & Pick-up area adjacent to the park entrance may be utilized for ease of dropping off and picking up Guests. Standard vehicle and RV parking fees apply unless Guest is a Dollywood Gold or Super Gold Passholder.

All vehicles parked in a marked disabled parking space must have a government-issued license plate or displayed disabled parking tag. Without proper permits violators may be subject to fines issued by the City of Pigeon Forge Police Department and/or towing of the vehicle at the owner's expense.

## **RESTROOMS**

All restrooms have wheelchair accessible facilities and are located throughout the park. Refer to the Park Map for locations.

**Companion Care** restrooms are located in the following areas; Showstreet, Country Fair, Craftsman's Valley, Owens Farm, Village First Aid, and Wilderness Pass.

**Changing Room** – Restrooms with adult sized changing tables are located in the following areas; Showstreet next to the Baby Care Center, Village First Aid, and Wilderness Pass next to the Baby Care Center.

## **SERVICE ANIMALS**

Trained service animals are welcome at Dollywood®. Under the ADA, service animals are limited to dogs and miniature horses that have been individually trained to do work or perform tasks for the benefit of the individual with a disability. Comfort animals, emotional support animals, or therapy animals are not service animals according to Tennessee ADA regulations and these animals are not permitted in the Park. Service animals must remain on a harness or leash no longer than four feet and under the control of their handler at all times and be house broken. If at any time a service animal's behavior is out of control, the Guest will be asked to remove the service animal from the Park. Although service animals are discouraged from riding any attraction, service animals are permitted on the Dollywood Express, Village Carousel, Chasing Rainbows Museum and \*Theaters. On all other attractions, someone in the Guest's party



# INFORMATION FOR GUESTS WITH DISABILITIES

## **SERVICE ANIMALS** (continued)

must stay with the service animal while the Guest rides the attraction. Owners are responsible for cleaning and disposing of animal waste. Service animal relief areas are indicated on the Park Map.

\*Due to the Wings of America Birds of Prey show content, we ask that any service animal remain under the owner's seat as to not distract the birds.

## **SOCIAL STORY**

To create a better Dollywood experience for our younger or Guests with special needs, we have created a Walkthrough Guide on some of the experiences they will have on their visit. Please go to the Dollywood® website or app under Accessibility Information to either view or download the guide.

## **THEATERS**

For Guests using a wheelchair or Electric Convenience Vehicle (ECV), early entry is available before doors open for general seating. Seating is limited in all theaters and is filled on a first-come, first-served basis. Each theater is equipped to provide one companion seat at every accessible space. Due to the layout and capacity of each theater, larger groups accompanying a Guest in a wheelchair or ECV may have to separate.

Theater doors open for general seating 30 minutes prior to show times (times subject to change) and Guests using a wheelchair or ECV should look for the accessibility entrance and/or see any Theater Usher or Greeter for assistance.

### **DP's Celebrity Theater**

### **Dreamsong Theater**

### **Pines Theater**

**Showstreet Palace Theater** - Guests who are unable to use the stairs should use the ramps located on each side of the theater

**Heartsong Theater** – Theater opens 15 minutes prior to show time.

Guests who are unable to use the stairs should enter to the right of the main entrance.

Guests using walkers may park their walker in the theater's designated location. If a Guest cannot be separated from his/her walker, they may sit in a designated companion seat and park the walker in the adjacent wheelchair or ECV space, if available.

All outdoor theaters are accessible to Guests. If you have any questions, please notify a Sound Technician in the back of the theater.

**Due to Tennessee State Fire Codes, Guests using a wheelchair or ECV may not park in any indoor or outdoor theater aisle or row.**

## **TRAM SERVICE**

Tram Stops are located in each parking section, and wheelchairs are permitted on accessible trams. Guests in wheelchairs may board a tram for transportation to or from a designated parking area. Manufacturer's guidelines allow ECV's (electric convenience vehicles) and electric wheelchairs aboard the trams if the maximum combined weight of the Guest and ECV or electric wheelchair does not exceed 500 pounds. Service animals are allowed on trams as long as they meet guidelines outlined in the Service Animals section of this guide on Page 5.

# HEARING IMPAIRMENT

## **ASSISTIVE LISTENING DEVICES**

Assistive listening systems are located at all of our theaters. Please see a Theater Usher or Sound Technician for assistance.

## **INTERPRETER**

American Sign Language interpreters are available with a two week advance notice. Please call Safety at (865) 428-9461 or email [jtoth@dollywood.com](mailto:jtoth@dollywood.com).

## SHOWSCRIPTS

Dollywood's regular season show scripts are available for use during the show and must be returned at the end of the performance. Scripts also are available for the Dollywood Express and the Wings of America Birds of Prey show. Please see a Theater Usher and/or Sound Technician for assistance. Due to the continuously changing show content, scripts are not provided for the Kingdom Heirs, The Gem Tones, and The Smoky Mountain String Band.

## VISION IMPAIRMENT

### COMPANION ASSISTANCE

Due to the mountainous park terrain, Dollywood® recommends that anyone legally blind or who has vision impairments enjoy the park with a companion.

## SPECIAL DIETARY NEEDS

Front Porch Cafe' is a full-service restaurant and is the best location for a wide variety of options. The chefs are happy to customize many of the menu items to fit your needs. For more information please contact our Foods Department at 865-428-9428.

As you plan your trip, here is some additional information that may be helpful:

#### Dairy Free Options:

Rainbow Ice Dippin' Dots – Dippin' Dots

#### Gluten-Free Options

Assorted Pastries – Spotlight Bakery

Burgers – Red's Drive-In

Chef Salad—Granny Ogle's Ham and Beans

Fresh Fruit Cups—Midway Market, SkyView Snacks

Fresh Vegetable Cups—Midway Market, SkyView Snacks

Kettle Chips bacon, ranch or plain flavors – SkyView Snacks

Pizza - Victoria's Pizza

#### Vegetarian Options

Fresh Fruit Cups—Midway Market, Skyview Snacks

Fresh Vegetable Cups—Midway Market, Skyview Snacks

Mac & Cheese, Cooked Cabbage, Turnip Greens, Salad – Aunt Granny's Buffet

Strawberry Spinach Salad—Red's Drive-In

Vegetable Pizza—Lumber Jack's Pizza

#### Nut Allergy

Look for the sign "Nut Products Located Here" at front door entrances of our stores or on the preview menus located outside the restaurants.

## GENERAL INFORMATION

### FIRST AID

We have three First Aid stations for your convenience, which are identified on the Park Map by the First Aid symbol. Certified EMTs provide additional coverage throughout the Park. Please contact the nearest Dollywood® Host who will notify First Aid to respond for assistance.

**Jukebox Junction – To the right of Pines Theater**

**Village - near the train crossing**

**Timber Canyon - between Mystery Mine and River Battle restrooms**

Guests bringing medications that must be refrigerated and/or extra oxygen bottles may leave these items in any First Aid Office. Please clearly label medications and other personal belongings with the responsible party's name, address, phone number and the date. ID is required to retrieve items.

If no one is at First Aid, please use the red telephone located outside the First Aid door for assistance.

### FOOD & BEVERAGE POLICY

After careful consideration of park policies across the nation, consultation with health and safety experts and much consideration of the welfare of our guests

## **FOOD & BEVERAGE POLICY** (continued)

and employees alike, we are unable to allow coolers, food or drinks into Dollywood®. Although we do not allow food or drink to be brought into the Park, Dollywood® offers a wide variety of delicious foods available at our restaurants and snack vendors. Guests with special dietary needs please refer to the Special Dietary Needs section in the guide or you may contact our Foods Department at 865-428-9428.

## **GUEST SERVICES**

Guests Services is located to the right of the ticket windows near Doggywood®. Hosts can provide a variety of services and additional information on amenities available at the park.

## **MOBILITY DEVICES, SEGWAY® & GOLF CARTS**

Dollywood® is committed to providing Guests a safe and enjoyable experience. Because of different pathway configuration and terrain as well as large crowds that include small children and strollers, we regret that we cannot permit the use of golf carts, two-seat ECV's, ECV bicycles, tricycle child carts or two-wheeled, self-balancing electric vehicles such as Segway's®. Devices must be manually or electrically powered and operated at a walking pace. Devices should be single rider and not exceed 36" (92 cm) in width and 52" (132 cm) in length. No passenger carriers and/or trailers of any type may be attached to a mobility device. Dollywood® reserves the right to deny entry to any mobility device deemed unsafe for use in the park.

### **For your safety:**

Please be advised there are areas of the park where wheelchairs and ECV's are not recommended and are indicated on the Dollywood® Park Map. Dollywood® does offer other forms of personal transportation for rent, including wheelchairs and Electric Convenience Vehicles (ECVs). Additional information can be found under Wheelchair & Electric Convenience Rental (See Page 8).

## **PARENT SWAP**

The Parent Swap program is designed to accommodate groups with younger children who do not meet the minimum height requirement for a ride. To participate, the entire party should enter the main ride queue and inform the ride Host that you wait with someone 16 years or older from your party. After the first ride is completed, the adult who waited with the child will be allowed to ride. Some attractions may not accommodate consecutive Guest rides.

## **PARK TERRAIN**

Although the natural terrain of the Smoky Mountains adds to the beauty of the Dollywood® landscape, it can be more challenging to navigate due to the hills and valleys. Please refer to the Dollywood® Park Map for assistance in identifying steep grades within the park.

## **SMOKING & VAPING**

As we strive to accommodate all our Guests, designated smoking and vaping areas have been established throughout Dollywood® and are indicated on the Park Map.

## **WHEELCHAIR & ELECTRIC CONVENIENCE RENTAL**

Wheelchairs and Electric Convenience Vehicles (ECVs) are available at Rental Services located inside the main entrance, between the Emporium and the Group Entrance.

Rentals are on a first-come, first-served basis. Quantities are limited. Operator must be at least 16 years of age. Operators 16-18 years of age must have a parent or legal guardian at least 21 years of age sign the rental agreement. Rentals cannot be carried over to the next day (on an "After 3 p.m., Next Day Free" ticket).

Reservations may be made 48 hours prior to arrival with our convenient purchasing process by going to the Dollywood® website.



## AMAZING FLYING ELEPHANTS

Guests ride in elevated, rotating, flying “elephant” vehicles and push a button to move the elephants up and down. A seat belt must be worn at all times. This ride may not accommodate Guests of a larger size (height and/or weight) due to the configuration of the safety restraint system.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to an Amazing Flying Elephants ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:



Under 48” must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

## BARNSTORMER

Guests will experience a high-speed launch on this large swing that features two pendulum arms, each of which accommodates 16 passengers seated back-to-back. The arms swing simultaneously, gaining in height, accelerating in speed and creating both positive and negative G-forces. Each swing ascends to 81 feet. A lap restraint must be engaged at all times.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Barnstormer ride Host prior to boarding.

- Leg prosthesis must be removed before riding.
- Riders with one or two amputated legs above the knee may not ride.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

# ATTRACTION DESCRIPTION

## **BARNSTORMER** (continued)

### **Height Restrictions:**



48" height requirement

### **Health Recommendations:**



### **Accessibility:**



Riders may need companion assistance transferring to the ride vehicle. Barnstormer has a lift to assist Guests into the seat.

## **BLAZING FURY**

This indoor rollercoaster is in a dark environment with quick turns and sudden drops. A lap bar is engaged at all times. Be aware strobe lights and other special effects are used in this ride.

### **ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS**

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

### **Limb Requirements, Amputations & Prosthetics:**

Riders with prosthesis are required to disclose the existence of a prosthesis to a Blazing Fury ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands. Requires restraint spacing device.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

### **Height Restrictions:**



42" height requirement

### **Health Recommendations:**



### **Accessibility:**



Due to operating systems, Guests must be able to load and unload in 30 seconds or less.

Guests using the accessibility entrance may be placed on a ride train with their party only.

Riders may need companion assistance transferring to the ride vehicle.

# ATTRACTION DESCRIPTION

## BUSY BEES



Guests ride in bouncing up/down “bee” vehicles on this child’s rotating, flying ride. A seat belt must be worn at all times. This ride may not accommodate Guests of a larger size (height and/or weight) due to the configuration of the safety restraint system.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Busy Bee ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provide you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:

No minimum height requirement

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

## CHASING RAINBOWS MUSEUM

To share the results of her decades of dreaming, and to inspire others to follow their own, Dolly created Chasing Rainbows, state-of-the-art, two story museum featuring interactive and behind-the-scenes collections, stories, and memorabilia from Dolly’s life and career.

#### Height Restrictions:

No minimum height requirement

#### Health Recommendations:

N/A

#### Accessibility:



Guests using motorized wheelchairs or ECV’s (electric convenience vehicle) must transfer to a Dollywood provided wheelchair. Guests may use the elevator to enjoy the 2<sup>nd</sup> floor of the museum. Please see a Museum host at the main entrance for assistance.

## DAREDEVIL FALLS

This super flume water ride consists of quick turns and a 60-foot drop at a speed of 50 mph. The boat holds eight Guests, two per seat. You will get wet on this ride. This ride does not have seat restraint devices. Riders will encounter strobe-like effects when photographed during the ride.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Daredevil Falls ride Host prior to boarding.

- One functioning leg (may be prosthesis) is required to brace self against downward force of the ride.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand (may be prosthesis) and to brace yourself with two functioning legs (may be prosthesis).

#### Height Restrictions:



42" height requirement

#### Health Recommendations:



#### Accessibility:



Due to the ride design, Guests must be able to load and unload quickly into a moving boat.

Riders may need companion assistance transferring to the ride vehicle. Ride Accessibility entrance is located between Hickory House BBQ and the Blacksmith & Foundry.

## DEMOLITION DERBY

Guests on this bumper car family ride will experience bumps from other cars in all directions and sudden accelerations and stops. A lap bar is engaged at all times. Guests who drive must be able to use a floor pedal and steer the car simultaneously.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Demolition Derby ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.



# ATTRACTION DESCRIPTION

## DEMOLITION DERBY (continued)

- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

### Height Restrictions:



42" to ride  
48" to drive  
Under 48" must ride with someone 48" or taller

### Health Recommendations:



### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

## DIZZY DISK

Guests riding this high-speed rotating and spinning disk must sit with their stomachs against a padded panel, straddling a ride seat with a restraint locked against their back.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Dizzy Disk ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

### Height Restrictions:



48" height requirement

### Health Recommendations:



### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

# ATTRACTION DESCRIPTION

## DOLLYWOOD EXPRESS

A genuine, 110-ton coal fired steam engine sounds its whistle during a 20 minute, five-mile loop adventure. You will experience contact with coal soot and cinders. It is recommended to protect your eyes during the ride experience. The train runs every hour on the hour unless otherwise posted at the train depot. Please arrive 15 minutes prior to departure time to board the train. The train is loaded on a first come, first served basis. This ride does not have seat restraint devices.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

**Limb Requirements, Amputations & Prosthetics:** N/A

**Height Restrictions:**

No minimum height requirement

**Health Recommendations:**



**Accessibility:**



Due to the limited number of seats in the accessibility section, your companion(s) may have to ride separately on the train.

Riders may need companion assistance transferring to the ride vehicle. Guests using motorized wheelchairs or ECV's (electric convenience vehicle) must transfer to a Dollywood provided wheelchair or train bench seat to ride. Guests with service animals are welcome.

Ride Accessibility entrance is located to the right of the train depot at the ride exit. Please see a Train host for assistance.

## DROP LINE

A 200-foot tall drop tower, standing nearly 20 stories high before plummeting back to the ground in a thrilling rush. An over the shoulder restraint must be engaged at all times. Due to the nature of the restraint system and seat configuration, Drop Line may not accommodate Guests of larger stature. These Guests are encouraged to use the test seat prior to entering the ride queue. Riders will encounter strobe-like effects when photographed during the ride.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

**Limb Requirements, Amputations & Prosthetics:**

Riders with prosthesis are required to disclose the existence of a prosthesis to a Drop Line ride Host prior to boarding.

- Leg prosthesis must be removed before riding.
- Riders with one or two amputated legs above the knee may not ride.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders must have the ability to hold on with one functioning natural hand (not a prosthetic) with the second arm extending below the elbow. Prosthesis must be removed.

## ATTRACTION DESCRIPTION

### DROP LINE (continued)

#### Height Restrictions:



48" height requirement

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

### FIRECHASER EXPRESS

This forward and backward-launching family roller coaster features a 72-foot lift height, 2.5x G-force and 0.1 negative G-forces, and reaches a speed of 35 mph. An individual lap bar is engaged at all times. Due to the nature of the restraint system and seat configuration, FireChaser Express may not accommodate Guests of larger stature. These Guests are encouraged to use the test seat prior to entering the ride queue. Be aware that strobe lights, loud noises, smoke, fire and other special effects are used.

#### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a FireChaser Express ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:



39" height requirement

Under 48" must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle. Guests using motorized wheelchairs or ECV's (electric convenience vehicle) must transfer to a Dollywood provided wheelchair located at the main ride entrance. Guests will enter through the ride exit located to the right of the main ride entrance.

# ATTRACTION DESCRIPTION

## FIREHOUSE FUN YARD

This interactive children's play area includes pop-jet water features, "soft play" structure where children can slide and play, a block table, and a chalk board coloring wall.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

**Limb Requirements, Amputations & Prosthetics: N/A**

#### Height Restrictions:

Recommended for Guests 48" and under. Assistance from someone age 16 years or older recommended. Children under 12 years of age must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Guests using motorized wheelchairs or ECV's (Electric Convenience Vehicle) must transfer to a Dollywood supplied wheelchair. Only standard wheelchairs are permitted past the transfer area.

## GRANNY'S GARDEN

This interactive children's play area includes "soft-play" structure where children can climb, slide and play.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

**Limb Requirements, Amputations & Prosthetics: N/A**

#### Height Restrictions:

Recommended for Guests 48" and under. Assistance from someone age 16 years or older recommended. Children under 12 years of age must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Guests using motorized wheelchairs or ECV's (Electric Convenience Vehicle) must transfer to a Dollywood supplied wheelchair. Only standard wheelchairs are permitted past the transfer area.

# ATTRACTION DESCRIPTION

## LEMON TWIST

Guests riding this spinning “tea cups” family ride revolve atop a simultaneously rotating ride base. This ride does not have seat restraint devices.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Lemon Twist ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:

Under 48” must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

## LIGHTNING ROD

This wooden launch coaster sends riders from zero to 45 mph more than 20 stories up its lift hill. At the crest of the hill, riders face twin summit air time hills before tackling the daring first drop. Lightning Rod races down the 165-foot drop and propels guest along its 3,800-ft. track to a top speed of 73mph, the fastest speed for a wood coaster in the world. The ride exerts 3.5x G-force and 1.0 negative G's. A lap bar and shin restraint must be engaged at all times. Due to the nature of the restraint system and seat configuration, Lightning Rod may not accommodate Guests of larger stature. These Guests are encouraged to use the test seat prior to entering the ride queue. Riders will encounter strobe-like effects when photographed during the ride.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Lightning Rod ride Host prior to boarding.

- Riders must have two natural legs, including feet. Due to the restraint system and manufacturer requirements, leg and foot prostheses are not allowed.
- Riders must have the ability to brace with at least one functioning hand. This may be a prostheses.

## ATTRACTION DESCRIPTION

### LIGHTNING ROD (continued)

#### Height Restrictions:



48" height requirement

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle. Guests using a motorized wheelchair or ECV's (electric convenience vehicle) must transfer to a Dollywood provided wheelchair located at the ride elevator.

### LIL' PILOTS PLAYGROUND

This interactive children's play area includes a 22-foot by 16-foot wooden bi-plane, one-of-a-kind drum set and climb and slide structures.

#### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

**Limb Requirements, Amputations & Prosthetics: N/A**

#### Height Restrictions:

Recommended for Guests 48" and under. Assistance from someone age 16 years or older recommended. Children under 12 years of age must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Guests using motorized wheelchairs or ECV (Electric Convenience Vehicle) must transfer to a Dollywood supplied wheelchair. Only standard wheelchairs are permitted past the transfer area.

### LUCKY DUCK

Guests ride a "duck" car that travels in a circle. A seat belt must be worn at all times. This ride may not accommodate Guests of a larger size (height and/or weight) due to the configuration of the safety restraint system.

#### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Lucky Ducky ride Host prior to boarding.

# ATTRACTION DESCRIPTION

## LUCKY DUCKY (continued)

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

### Height Restrictions:

No minimum height requirement

### Health Recommendations:



### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

## LUMBERJACK LIFTS

Use your arms to pull ropes which move the two person seats up and down a 24 foot, full rotating tower.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Lumberjack Lifts ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

### Height Restrictions:



40" height requirement

Under 48" must be accompanied by a person at least 16 years old.

### Health Recommendations:



### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

## MOUNTAIN SLIDEWINDER

Guests climb stairs through the mountain terrain to board a high speed water toboggan. Guests will step down into the toboggan and sit with knees slightly bent grasping handles on each side of the ride vehicle while experiencing quick turns, rapidly changing speeds and quick deceleration. You will get wet on this ride. This ride does not have seat restraint devices. Riders will encounter strobe-like effects when photographed during the ride.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Mountain Slidewinder ride Host prior to boarding.

- Must have two natural hands and feet to ride. Prostheses are not allowed.

#### Height Restrictions:



39" height requirement

#### Weight Limit:

Minimum Group Weight is 450 lbs.

Maximum Group Weight is 850 lbs.

Each group of riders must step onto the scales prior to boarding. If the maximum weight capacity is exceeded, the number of riders in the group will be reconfigured until the regulation maximum weight capacity is not exceeded. This may result in riding independently of their parties or being grouped with another party entirely.

#### Health Recommendations:



#### Accessibility:



Mountain Slidewinder is not accessible by wheelchair or other mobility device. Riders may need companion assistance transferring to the ride vehicle.

## MYSTERY MINE

This steel coaster ride includes an 85 foot drop, 95-degree drop, two complete inversions, extreme banking and maximum speeds of 60 mph. This ride creates a maximum 4x G-force on the rider. An over the shoulder restraint must be engaged at all times. Due to the nature of the restraint system and seat configuration, Mystery Mine may not accommodate Guests of larger stature. These Guests are encouraged to use the test seat prior to entering the ride queue. Be aware that this ride uses special effects consisting of fog, smoke and heat. Riders will encounter strobe-like effects when photographed during the ride.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.



# ATTRACTION DESCRIPTION

## MYSTERY MINE (continued)

### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Mystery Mine ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

### Height Restrictions:



48" height requirement

### Health Recommendations:



### Accessibility:



Riders may need companion assistance transferring to the ride vehicle. Guests using a motorized wheelchair or ECV's (electric convenience vehicle) must transfer to a Dollywood provided wheelchair located at the ride elevator.

## PIG PEN

This interactive children's play area includes pop-jet water features where children can play.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

### Limb Requirements, Amputations & Prosthetics: N/A

### Height Restrictions:

Recommended for Guests 48" and under. Assistance from someone age 16 years or older recommended. Children under 12 years of age must be accompanied by a person at least 16 years old.

### Health Recommendations:



### Accessibility:



Riders may need companion assistance transferring to the ride vehicle. Guests using motorized wheelchairs or ECV's (Electric Convenience Vehicle) must transfer to a Dollywood supplied wheelchair.

# ATTRACTION DESCRIPTION

## PIGGY PARADE

Guests ride a “piggy” car that travels in a circle. A seat belt must be worn at all times. This ride may not accommodate Guests of a larger size (height and/or weight) due to the configuration of the safety restraint system.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Piggy Parade ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:

No minimum height requirement

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

## ROCKIN' ROADWAY

1950's miniature self-propelled car ride. You will have to climb stairs when exiting this ride. A seat belt must be worn at all times.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Rockin' Roadway ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:

Under 42" must be accompanied by a person at least 16 years old.

## ATTRACTION DESCRIPTION

### ROCKIN' ROADWAY (continued)

#### Health Recommendations:



#### Accessibility:



Due to the ride design, Guests must be able to load and unload quickly. Riders may need companion assistance transferring to the ride vehicle.

### SCRAMBLER

This multi-direction rotating family ride spins on the ride axis and simultaneously on the axis of the ride vehicles. A seat belt and lap bar must be engaged at all times.

#### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to Scrambler ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:



36" height requirement

Under 48" must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

### SHOOTING STAR

This junior free fall family ride takes Guests 25 feet up in the air and bounces them up and down. An over the shoulder restraint must be engaged at all times.

#### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

## ATTRACTION DESCRIPTION

### SHOOTING STAR (continued)

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to Shooting Star ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:



36" height requirement

Under 42" must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Information for Guest using Wheelchairs:



Riders may need companion assistance transferring to the ride vehicle.

### SKY RIDER

This family airplane ride rotates, taking Guests 70 feet in the air. Guests have the ability to move the airplane back and forth using a joystick. An over the shoulder restraint must be engaged at all times.

#### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to Sky Rider ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:



42" height requirement

Under 48" must be accompanied by a person at least 16 years old.

## ATTRACTION DESCRIPTION

### SKY RIDER (continued)

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

### SKYZIP



The adventure includes experiencing up to four treks ranging in length from 550 to nearly 815 feet. Plus teeter above the treetops on a 100-foot-long swinging bridge. After being properly outfitted with a zipline harness and helmet by a SkyZip Guide, riders will individually travel self-propelled along a line that extends between two platforms. Platforms are accessible by way of stairs or a ramp. A SkyZip Guide is stationed at the landing platform to assist in a smooth arrival/landing. All shoes must be closed-toe and secure at the heel. (Flip-flops and slides may not be worn)

**This attraction requires an additional fee.**

#### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a SkyZip Host prior to booking your tour.

- Riders must have two natural functioning hands, legs and feet to ride.

#### Height Restrictions:



48" height requirement

#### Weight Limit:

Minimum Weight is 70 lbs.

Maximum Weight is 275 lbs.

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring onto and off the zipline. Guests using a wheelchair, motorized wheelchairs or ECV's (Electric Convenience Vehicle) must transfer to an all-terrain vehicle to be transported to the zipline(s).

## SMOKY MOUNTAIN RIVER RAMPAGE

Guests on this six-person, water rapids round raft ride will experience strong side-to-side, front-to-back, back-to-front forces and quick rotations as well as rapidly changing speeds. You will get wet on this ride. A seat belt must be worn at all times.

### **ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS**

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### **Limb Requirements, Amputations & Prosthetics:**

Riders with prosthesis are required to disclose the existence of a prosthesis to Smoky Mountain River Rampage ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### **Height Restrictions:**



36" height requirement

Under 48" must be accompanied by a person at least 16 years old.

#### **Health Recommendations:**



#### **Accessibility:**



Riders may need companion assistance transferring to the ride vehicle. Guests using motorized wheelchairs or ECV's (Electric Convenience Vehicle) must transfer to a Dollywood supplied wheelchair.

## TENNESSEE TORNADO



This multi-loop steel roller coaster ride includes a 128 foot drop, three inversions and speeds up to 70 mph. This ride creates a 3x G-force on the rider. An over the shoulder restraint must be engaged at all times. Due to the nature of the restraint system and seat configuration, Tennessee Tornado may not accommodate Guests of larger stature. Riders will encounter strobe-like effects when photographed during the ride.

### **ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS**

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### **Limb Requirements, Amputations & Prosthetics:**

Riders with prosthesis are required to disclose the existence of a prosthesis to a Tennessee Tornado ride host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.

# ATTRACTION DESCRIPTION

## TENNESSEE TORNADO (continued)

- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

### Height Restrictions:



48" height requirement

### Health Recommendations:



### Accessibility:



Riders may need companion assistance transferring to the ride vehicle. Guests using a motorized wheelchair or ECV's (electric convenience vehicle) must transfer to a Dollywood provided wheelchair located at the ride elevator. The ride elevator is located inside the arcade.

## THUNDERHEAD



This wooden roller coaster ride includes a 100 foot drop, 22 accelerating quick turns, extreme banking, and maximum speeds of 55 mph. This ride creates a 3.5x G-force on the rider. A seat belt and lap bar restraint must be engaged at all times. Due to the nature of the restraint system and seat configuration, Thunderhead may not accommodate Guests of larger stature. These Guests are encouraged to use the test seat prior to entering the ride queue. Riders will encounter strobe-like effects when photographed during the ride.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Thunderhead ride host prior to boarding.

- Riders with one or two amputated legs above the knee may not ride.
- Riders must have one functioning natural (not a prosthetic) leg while the other leg must not be amputated above the knee.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand (may be a prosthesis) and to brace yourself with two functioning legs.

### Height Restrictions:



48" height requirement

### Health Recommendations:



## ATTRACTION DESCRIPTION

### THUNDERHEAD (continued)

#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle. Guests using a motorized wheelchair or ECV's (electric convenience vehicle) must transfer to a Dollywood provided wheelchair located at the ride elevator.

### VILLAGE CAROUSEL

On this nostalgic carousel family ride, with 60 animals, the seats move up and down as the ride revolves. Small children must wear a seat belt around their waist. Guests who do not want to ride in a moving seat may sit in the stationary chariot (bench seat).

#### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders need to be able to assume a saddle posture on the moving seat and must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics: N/A

#### Height Restrictions:

Under 42" must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle. Guests in a wheelchair may remain in their wheelchair for the duration of the ride. Guests will board through the exit of the ride onto the ramp. Guests using a motorized wheelchair or ECV's (electric convenience vehicle) must transfer to a Dollywood provided wheelchair and board through the exit of the ride onto the ramp.

### WALTZING SWINGER

This is a circular ride with individual swing seats suspended from a central tower that gently ascends 25 feet up in the air revolving with your feet dangling and your seat tilting. A lap bar with a chain restraint must be engaged at all times.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Waltzing Swinger ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.



## ATTRACTION DESCRIPTION

### WALTZING SWINGER (continued)

#### Height Restrictions:



42" height requirement

Under 48" must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

### WHISTLE PUNK CHASER

A new junior roller coaster with thrilling twists and turns. A lap bar must be engaged at all times.

#### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Whistle Punk Chaser ride Host prior to boarding.

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

#### Height Restrictions:



36" height requirement

Under 42" must be accompanied by a person at least 16 years old.

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle.

## WILD EAGLE



This steel wing roller coaster ride includes a 135 foot drop, four inversions, extreme banking and maximum speeds of 61 mph. This ride creates a maximum 4x G-force on the rider. An over the shoulder restraint must be engaged at all times. Due to the nature of the restraint system and seat configuration, Wild Eagle may not accommodate Guests of larger stature. These Guests are encouraged to use the test seat prior to entering the ride queue. Riders will encounter strobe-like effects when photographed during the ride.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Wild Eagle ride Host prior to boarding.

- Leg prosthesis must be removed before riding.
- Riders with one or two amputated legs above the knee may not ride.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.
- Riders with certain amputations that would normally be excluded from Wild Eagle may be permitted to ride with the use of a body harness if the rider meets certain physical requirements. Please visit the Ride Accessibility Center for more information.

#### Height Restrictions:



50" height requirement  
78" maximum height

#### Health Recommendations:



#### Accessibility:



Riders may need companion assistance transferring to the ride vehicle. Guests using a motorized wheelchair or ECV's (electric convenience vehicle) must transfer to a Dollywood provided wheelchair located at the ride elevator.

## WONDER WHEEL



On this 60 foot Ferris wheel family ride, Guests will be stopped several times while the ride seats are loaded and unloaded. A seat belt and lap bar must be engaged at all times.

### ALL RIDERS MUST MEET THE FOLLOWING RIDE REQUIREMENTS

Riders must have the ability to sit upright independently during the dynamic conditions of the ride. Riders must have control of upper torso, head and neck.

#### Limb Requirements, Amputations & Prosthetics:

Riders with prosthesis are required to disclose the existence of a prosthesis to a Wonder Wheel ride Host prior to boarding.

# ATTRACTION DESCRIPTION

## WONDER WHEEL (continued)

- Riders with one amputated leg above the knee, with or without prosthesis, may ride provided you have the ability to hold on with two functioning hands.
- Riders with one or two amputated legs below the knee may ride provided you have the ability to hold on with two functioning hands.
- Riders with one amputated arm or hand, with or without prosthesis, may ride provided you have the ability to hold on with one functioning hand and to brace yourself with two functioning legs.

### Height Restrictions:

Under 48" must be accompanied by a person at least 16 years old.

### Health Recommendations:



### Accessibility:



Riders may need companion assistance transferring to the ride vehicle. Guests using a motorized wheelchair or ECV's (electric convenience vehicle) must transfer to a Dollywood provided wheelchair.

For Further Information:  
1 (800) DOLLYWOOD or Dollywood.com