

**DWV Maintenance Technician**  
**Job Title**

**Dollywood Vacations**  
**Division**

**TC307S/Y**  
**Job Code**

**3**  
**Grade**

**Operations Manager**  
**Reports to**

**10-20-11**  
**Date**

### **DOLLYWOOD POSITION DESCRIPTION**

- I. Job Duties Position Exists to Perform
  1. Provide scheduled preventative maintenance for cabins including trash removal from cabin areas.
  2. Repair, install, modify, and troubleshoot carpentry, electrical, and mechanical systems.
  3. Insure that all work is completed in a safe manner and that it complies with the company safety program and other company policies and procedures, the manufacturer's guidelines and specifications, the Southern Building Code, OSHA Regulations and applicable industry standards applicable federal, state, and local laws or regulations.
  4. Operate a motor vehicle on thoroughfare.
  5. Document repairs and complete work order request forms; maintain records of work completed.
  6. Initiate material forms.
  7. Perform scheduled water quality checks for the pool.
  8. Insure that all work is completed in a safe manner and that it complies with the company safety program and all and industry standards.
  9. Management reserves the right to change and/or add to these duties.
  
- II. Education/Experience/Skill Requirements
  1. At least five years work experience that demonstrates the successful execution of similar duties and responsibilities in a commercial/industrial environment, to include the use of required tools and power equipment
  2. Skills including carpentry, electrical, mechanical and general handyman
  3. Education equivalent to the 12th grade level preferred
  4. Must provide reliable transportation and must use own vehicle for work
  5. Ability to speak and write English, ability to understand and follow written or oral instructions and communicate effectively with other employees and visitors
  6. Valid Driver's license and proof of insurance
  7. Must be able to drive a vehicle with a manual transmission
  8. Ability to work and drive at high elevations
  9. Must be at least 18.
  10. Must pass background check and a drug test
  
- III. Personality/Attitude Requirements
  1. Highly motivated, self-starter
  2. Ability to work effectively with others
  3. Ability to work a variety of schedules and shifts including early mornings and late evenings

4. Ability to work effectively with minimal supervision
5. Punctual, conscientious, friendly, outgoing, polite, courteous, thoughtful of others
6. Good personal hygiene
7. Willingness to accept changes in a positive manner
8. Ability to work well in a hectic, fast paced environment
9. Openness to new ideas and willingness to learn new technology

IV. Essential Functions Absolutely Necessary to Perform Job Duties

1. Able to walk, climb, kneel, bend, twist, stoop, and crawl.
2. Able to reach high and low.
3. Able to lift and carry up to 50 pounds.
4. Able to hear, listening, speak, see, and have depth perception and color vision.
5. Ability to tolerate a year round outdoor environment, with temperatures from 0 to 110 degrees
6. Able to maintain dependable work attendance and flexibility with assigned work schedules to include required overtime.
7. Ability to work evenings, weekends, and holidays.
8. Ability to work with others in a friendly, positive manner.
9. Ability to identify basic construction materials.
10. Ability to use hand tools and power tools such as electric drill, drill press, side grinder, porta band, saws all, electric hoist, chain saw, and jig saw, torque wrench, and impact wrench.
11. Ability to tolerate approved exposure levels of various chemicals found in cleaning solvents, adhesives, paints and lubricants.
12. Licensed to operate standard shift motor vehicles.
13. Ability to speak, read, and write English to complete work request forms.
14. Ability to drive a car or truck.
15. Ability to learn and remember information.
16. Ability to make good decisions.
17. Ability to work and drive at high elevations.
18. Able to perform other functions as assigned.