Lifeguard Job Title	Attractions Team
Lifeguard Team Lead Reports To	February 11, 2011 Date
2 Grade	SV222S Job Class

DOLLYWOOD'S SPLASH COUNTRY POSITION DESCRIPTION

I. JOB DUTIES POSITION EXISTS TO PERFORM:

1. Provide supervision in and around water attractions
2. Verbally communicate and enforce Safety rules
3. Assist Guests in emergency situations including water rescue and CPR
4. Direct and assist Guests onto water slides
5. Respond to Guest verbal comments
6. Visually observe Guests' actions and ride operations to prevent safety hazards
7. Report all unsafe acts to appropriate management
8. Initiate friendly interaction with Guests
9. Management reserves the right to change and/or add to these duties

II. EDUCATIONAL/ EXPERIENCE/ SKILL REQUIREMENTS:

1. Able to complete Ellis and Associates Lifeguard training and certification
2. Able to complete CPR certification
3. Able to swim
4. Able to read, speak and write in English
5. Attend in-service training for technical proficiency
6. Able to memorize safety procedures
7. Able to read and/or comprehend instructions
8. Able to project voice and speak clearly with authority to direct Guests who are acting in an unsafe manner.

III. PERSONALITY / ATTITUDE REQUIREMENTS:

1. Uses good judgment
2. Friendly, outgoing, polite and courteous, honest, dependable
3. Remains calm in highly stressful situations
4. Mature, positive attitude
5. Well-groomed, good personal hygiene
6. Willing to accept changes in work schedule and work assignments
7. Able to get along well with fellow Hosts and Guests by displaying Servant Behavior Qualities
8. Attentive / alert
9. Conducts self in a manner that reflects positively on the Waterpark and encourages others to do the same

IV. ESSENTIAL FUNCTIONS ABSOLUTELY NECESSARY TO PERFORM JOB DUTIES INCLUDE BUT ARE NOT LIMITED TO:

1. Able to swim 200 yards
2. Able to retrieve 10-pound diving brick from a depth of 8 feet
3. Able to tread water for 2 minutes without using arms
4. Able to sit, walk and stand on concrete, uneven surfaces and in the water for long periods of time

5. Ability to maintain stamina in all weather conditions; direct sun, rain, wind, high / low humidity etc…
6. Able to bend, twist, stoop, kneel for continuous periods
7. Able to correctly lift a minimum of 50 pounds
8. Able to operate ride controls
9. Able to analyze and remember information
10. Able to remain calm and deal with a hectic environment
11. Able and willing to accept changes in work schedules and work assignments
12. Able to display Servant Behavior Traits
13. Able to be cooperative with fellow Hosts and Guests
14. Able to read, write and speak English
15. Able to maintain good hygiene and report in clean costume / uniform
16. Able to smile and make eye contact
17. Able to possess 20/20 corrected vision
18. Able to be attentive, speak clearly, see near and far, hear, depth perception, reach and bend
19. Able to walk and run
20. Able to move about and react quickly in emergency situations
21. Able to read and / or comprehend instructions
22. Ability to have good motor skills
23. Able to tolerate noise and heights
24. Able to climb steps and has good balance
25. Able to make sound decisions
26. Able to maintain required work attendance and flexibility with assigned work schedules including any mandatory overtime
27. Ability to work with others in a friendly, positive manner
28. Able to operate a two-way radio
29. Able to speak loudly and clearly with authority
30. Able to perform other functions as assigned by Management

MINIMUM PERSONALITY/ATTITUDE REQUIREMENTS
&
ESSENTIAL FUNCTIONS

I) PERSONALITY/ATTITUDE REQUIREMENTS:

1. Able to project Dollywood's image by being genuinely friendly and caring and by taking pride in their work.
2. Must be self-motivated and disciplined.
3. Must be able to prioritize and complete work assignments on a timely basis.
4. Must maintain strict confidentiality and judgment regarding privileged information.
5. Must display and live out Servant Qualities by being: patient, kind, humble, respectful, selfless, forgiving, honest and committed.
6. Must be willing to constantly /improve.
7. Must have professional appearance with good personal hygiene.
8. Must promote and support a "team" work environment by cooperating and helping co-workers.
9. Must adapt to changes easily.
10. Must tolerate a fast-paced, hectic environment.
11. Must show appreciation to others.
12. Must be sensitive to the needs of our Guests and feel empowered to take action to meet their needs within company guidelines.

IV) ESSENTIAL FUNCTIONS NECESSARY TO PERFORM JOB DUTIES:

1. Able to display and live out Servant Qualities by being: patient, kind, humble, respectful, selfless, forgiving, honest and committed.

2. Able to hear, see and speak.
3. Able to speak, read and write English.
4. Able to smile and make eye contact to make a friendly impression when greeting guests, vendors and other employees.
5. Must have manual dexterity necessary to complete all job duties.
6. Able to sit and/or stand for long/short periods.
7. Able to maintain good personal hygiene.
8. Able to get along with other employees to work out problems and resolve conflicts. (Able to work cooperatively with others.)
9. Able to comprehend instructions and retain information.
10. Able to maintain dependable work attendance and flexibility with assigned work schedules including any required overtime, evenings, weekends and holidays.
11. Able to tolerate a fast-paced, hectic environment.
12. Able to be flexible to handle frequent changes in priorities.
13. Able to prioritize tasks and complete assignments on time
14. Able to report to work without being under the influence of or smelling of alcohol.

OTHER ESSENTIAL FUNCTIONS TO CONSIDER DEPENDING ON POSITION

15. Able to lift _____ pounds.
16. Able to operate/drive_____.
17. Able to tolerate temperatures of _____ to _____.
18. Able to work outdoors.

Employee _____

Supervisory_____

Parent signature_____
(If employee is under 18 only)